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How AI increases efficiency, productivity, and customer satisfaction - industrial use cases enabled by generative AI

Tobias Stelzer, 15.12.2021

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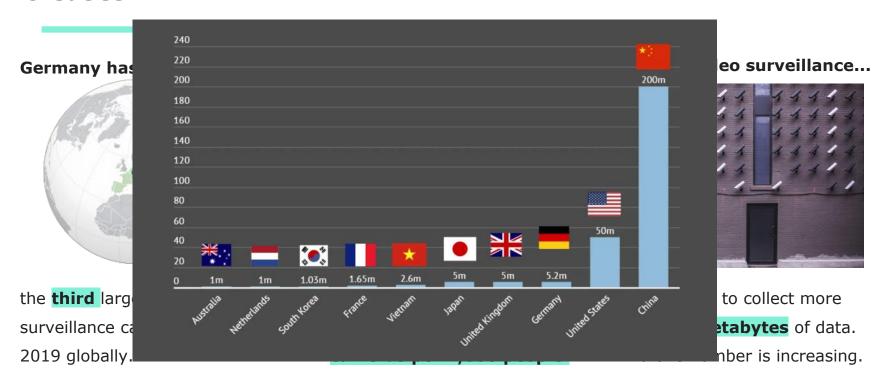
Q: What's your opinion on video surveillance?

Enter the code 273108

OR Scan



The number of surveillance and security cameras constantly increases



Do you feel like...





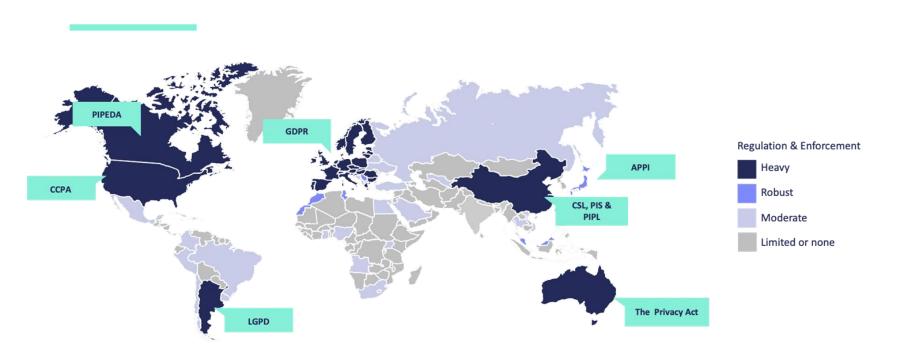
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...or do you see the massive potential?

Cameras are the richest sensors of all time, used for innovative technologies and insights

From autonomous driving to manufacturing

The potential is being "held back" by privacy regulations that are increasing worldwide



https://www.dlapiperdataprotection.com/

GDPR: protecting privacy yet blocking exciting use cases



- Enhances individuals' control and rights over their personal data
- Simplifies the regulatory environment for international business.



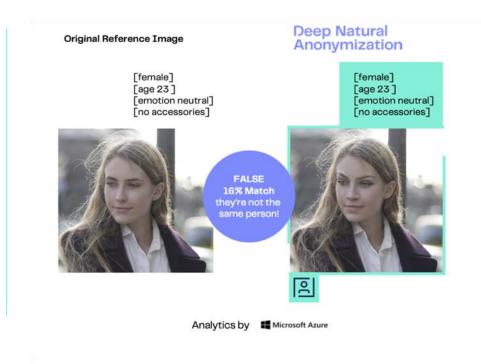
- **Critics**: the regulation is too restrictive
- Blocks new, exciting technology use cases, like AI and machine learning algorithms.

The Solution: Data anonymized by generative AI protects identities and is not subject to the GDPR



Recital 26, GDPR:

The principles of data protection should therefore not apply to anonymous information, namely information which does not relate to an identified or identifiable natural person or to personal data rendered anonymous in such a manner that the data subject is not or no longer identifiable.

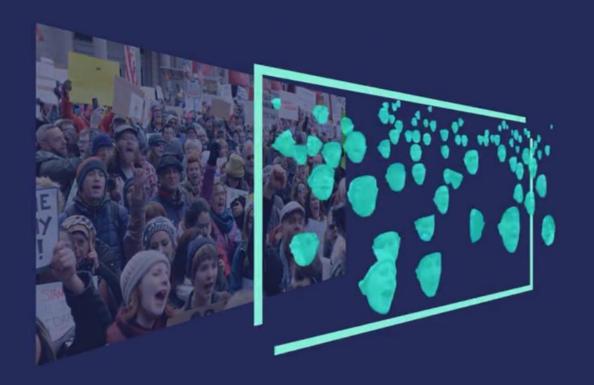


Video



Deep Natural Propy Natural Propy Natural

How does it work?



- 1. Faces are detected in the original image
- 2. For each face, an artificial overlay is generated
- 3.These non-reversible overlays replace the original face



Use Case 1: Challenge & Goals - Use live-recorded footage to improve training productivity



Practical training

Helps new drivers develop driving skills and familiarize with the routes

Reuse live-recorded footage

Run real-life driving scenarios in simulators to train new drivers in a time span of 50 days (incl. theory)

Increase training productivity

Reduce costs and time to train new drivers, improve training quality

Use footage recorded by existing cameras in public transport vehicles to train new drivers





- Live-recordings of the tram routes
- Footage of real-life traffic situation
- Precious material for training new drivers



- Implement the footage in simulators
- Improve training productivity and quality in a short time span, and guarantee new drivers' safety during training



 Protect pedestrians and passing vehicles' privacy

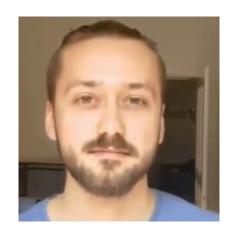


New drivers gain practical experience by practicing driving in simulators

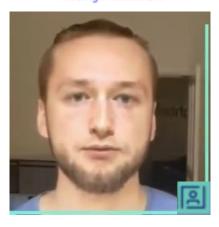
BVG Berliner Verkehrsbetriebe brīghterAI

- Edge deployment: camera is attached to vehicle windshield.
- Footage is sent to a server, where PII is directly redacted
- Flexibility: cameras are mobile, can be used in different trams

Original Reference Image



Deep Natural Anonymization



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Use Case 2: Challenge & Goals – **Increasing efficiency of workforces** in (lean) production environments



Lean manufacturing

Eliminate manufacturing wastes

Save energy

Reduce energy for power equipment, lighting, and cooling

Add value to business

Reduce costs, enhance competitiveness, achieve environmental performance goals

Security cameras can be used to improve efficiency of the workflow





- Monitors production lines
- How long is the distance between stations
- How do workers interact with the stations



- How to improve the efficiency of workflow
- Reduce waste during manufacturing



 Workers' privacy needs to be protected



Anonymization enables video analytics that improves manufacturing efficiency, while complying with GDPR



Original Reference Image





Deep Natural Anonymization





- Face anonymization via user interface of brighter Redact online
- High accuracy face anonymization from production line footage
- Video analytics provides insights on how to improve manufacturing efficiency
- The process is compliant to the data protection regulations



Use Case 3: Challenge & Goals - Overcrowding as the main reason of customer dissatisfaction in public transport



Overcrowding

Results in inconvenience and low customer satisfaction

Capacity planning

is the key to improving customer satisfaction, and encourages passengers to choose public transport

Reduce emission

Public transport helps reduce CO2 and noise emissions

Use existing security cameras for capacity planning to improve customer satisfaction





- Utilize existing security cameras in the train to know how many people are in which train and where
- Gain RTCI (real-life crowding information) of where and when have empty seats in the train



- Use machine learning algorithms to measure passenger density
- Disseminate RTCI to inform
- **Alternative**: building infrastructure & railway → pollution & inefficiency



Use Deep Natural Anonymization to conduct automatic and simultaneous face redaction



PII Anonymization

GDPR-compliant RTCI is an influencing factor in attracting more passengers to public transport DB BAHN brīghter AI

Original Reference Image



Deep Natural Anonymization



- Railway-grade hardware-software-solution
- Edge-deployment with seamless integration in S-Bahn
- DNAT generate synthetic images that covers detected faces before data analytics

>95% accuracy of passenger density

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Use Case 4: Challenge & Goals - Analyze camera footage from intersections to improve productivity of traffic accidents prevention



Road traffic injuries -A major public health problem Approximately 1.3 million people die each year as a result of road traffic crashes

Crash risk factors: individual & environmental

Dangerous factors: poorly designed and maintained road, low visibility & lack of crash-protective roadside objects

Analyze camera footage from intersections

Conduct measures to improve traffic safety for bicycle drivers and pedestrians

Reduce traffic accidents

Reduce costs and time & improve accuracy in preventing traffic accidents

Use existing security cameras to minimize environmental crash risk factors





 Utilize existing security cameras at intersections to know where and how traffic accidents happen



- Leverage machine learning algorithms to inspect environmental crash risk factors
- Use the information to accurately better road design and roadside obstacles, etc.
- **Alternative**: focus on public health sector
 - \rightarrow financial & infrastructure investment



 \rightarrow too late for the severely injured & dead



 Use Deep Natural Anonymization for redaction, enabling scalable video analytics



PII Anonymization

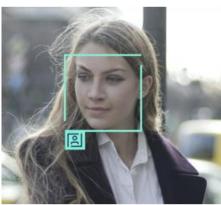
Lowering the danger of traffic accidents by anonymized video analytics



Original Reference Image



Deep Natural Anonymization



- Facial anonymization through brighter Redact
- Anonymization via on-premise server: transfer data from a secured data server to (a) virtual machine(s)
- Developing the possibility of full-body anonymization
- During the time of 9 months, brighter AI is expected to anonymize around 8 hours of footage per day per camera

Expected anonymization of ≈30,240 hours of footage

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Key takeaway

- The increasing number of surveillance cameras is concerning, but it's also an opportunity.
- The GDPR is protecting privacy yet blocking exciting technology use cases
- brighter AI's Deep Natural Anonymization (DNAT) uses data anonymization by generative
 AI, which is compliant with the GDPR and enables analytics and machine learning
- Deep Natural Anonymization/data anonymization improves efficiency, productivity, and customer satisfaction in industrial use cases

Data has a better idea

With brighter AI, smart video analytics and data protection are no longer an "either/or" decision

Please go to www.slido.com

Q: What kind of Use Cases do you see for your own business/institution that would create value - given you can unlock the power of visual content through anonymisation?

Enter the code 273108

OR Scan



After anonymization...





Let's talk!

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